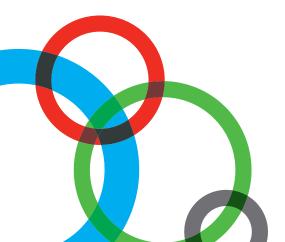
University Library Annual Report 2011-2012









Academic Year 2011-12 brought with it another period of turbulent change – most of it positive – for the University Library. The major and very tangible difference for our Library users was the arrival of a new and contemporary décor in Level 2 of the Main Library – the entrance level. All of a sudden, a building which had seemed unfortunately trapped in the 1970s was jolted forwards to take on the features of an early 21st century academic library, with a strong emphasis on meeting the expectations and improving the experience of our sophisticated student users. It did so by introducing an increased provision of self-service facilities, a café, contemporary furnishings and fittings and a recognition of the need to provide zones within the building for different types of library user behaviour: a 'general zone' on Level 2, where we permit mobile phone use, conversation, and food and drink consumption (within limits), and silent zones on our two upper levels. Space for 150 additional study spaces on Level 2 also helped to cope with the constantly

growing demand from our student community, and a raised floor permitted power and data points to populate the space sufficient to cope with the strain placed on it by ubiquitous student mobile devices and the desire for instant connectivity.

Even long-belated change can produce nostalgia, however, and there was a degree of regret expressed by some users over the fact that most Library staff were now removed behind partition walls (or downstairs to Level 1) to open out the optimal space to reader use and new facilities. Some even mourned the disappearance – from Level 2 at least – of the garish 1970s yellow carpet. But our users voted with their feet, and the building – now open much longer than ever before – saw an increase of 50% in usage. So we are delighted that the first, major phase of Redevelopment appears to have been worth every penny.

The major outstanding problem is the continued lack of a solution to the dilemma of having Special Collections exiled to the Library Annexe (which is in fact our Library Store building) on the North Haugh. While dedicated users do manage to find their way out to the much reduced reading room provided in an adjacent portacabin, we are suffering from the removal of our most valuable and research-rich material to inadequate facilities in an unhelpful location. By the end of the reporting period, a glimmer of hope for some positive change had appeared in the shape of the former Martyrs' Church of Scotland, a fine Scots-Gothic building on North Street opposite St Salvator's chapel, which had been purchased by the University. Its use as an addition to the Library's estate is now being planned, and a temporary alleviation of the 'Special Collections problem' looks possible.

James Ger

John A. MacColl
University Librarian & Director of Library Services

Academic Liaison



Academic Liaison team (Beth, Vicki, Colin, Hilda)

This year has been a time of consolidation and growth for the Academic Liaison team. Many of the key services that we offer have seen significant uptake over this period.

In April we were sad to lose Graeme Hawes to the post of User Services Manager, but delighted to welcome Dr Elizabeth Andrews to the new post of Marketing/ Liaison Officer. Beth has experience in teaching Information Skills and her marketing activities have significantly improved the Library's physical and online presence. In August, Dr Alice Crawford moved to a three-year seconded post as Digital Humanities Research Librarian.

After the summer 2011 redevelopment, the Liaison team relocated to a new office in the Main Library which has allowed them to work more closely with colleagues in the Collections and User Services teams. A more streamlined approach to the Reading List, Scanning and Short Loan services is now possible, and subject–related enquiries escalated from the Library Helpdesk can now be dealt with efficiently by Liaison staff.

Working closely with Schools, the team continued to develop the Reading List service, encouraging the submission of lists at an earlier stage in the academic year. As a result of the increase in lists submitted to the Library, 779 additional titles were purchased for Library stock which had not been ordered by Schools but were on reading lists.

Work has also continued on developing the Library <u>Subject Guides</u> with a number of new general resource guides introduced covering topics such as <u>Newspapers</u> and <u>Remote Access to Electronic Resources</u>.

Uptake of the guides continues to increase with our top guides being accessed over 11,000 times during the year.

The Library's Instant Messenger service Meebo was withdrawn from the market during the year and has been replaced by <u>Ask a Librarian</u> which uses the online Zoho service.

The Academic Liaison librarians also worked closely with Schools to identify resources to fill gaps in the collections and prepare successful bids for the Research Enhancement Funds released by the University.

The Liaison team again experienced an increased demand for user education sessions. This year the team spent 4640.9 person hours in teaching. We have also worked with GRADskills to increase the number and range of sessions offered.

Members of the team presented papers at the LILAC 2012 conference, CIGS (Catalogue & Index Group Scotland) *Metadata and Web 2.0* seminar, and at the UHMLG (University Health & Medical Libraries Group) conference. Vicki Cormie also worked with colleagues in SACHI (St Andrews Computer Human Interaction Research Group) to present a one day *Visualisation in the Library* workshop.

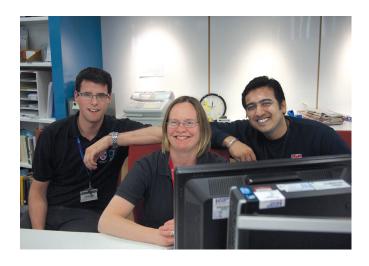
User Services & Building Operations

Following the completion of the first part of the Redevelopment Project, the Main Library saw increases in footfall of approximately 50% with a daily average weekday count of more than 6,000 people. The popularity of St Mary's College Library and the JF Allen Library also grew with increased visitors recorded at both sites.

In anticipation of increased demand on services post-refurbishment, an improved set of opening hours was implemented at the start of the session. The Main Library began opening until 02.00 five nights each week, and until midnight on two nights per week. Demand from students for post-midnight opening had been evident for some years and this extension to 02.00 brought St Andrews into line with the hours offered at a growing number of other Scottish university libraries.

The extension has proven to be popular with a clear decline in general complaints about operating hours.

The User Services team underwent major changes after Phase 1 of the Redevelopment. Helpdesk and Shelving staff in the Main Library joined with colleagues in St Mary's College Library and the JF Allen Library to form one team with the aim of providing quality customer service across all our libraries. The nature of the service also changed with the introduction of self-service book return technology (to complement existing and well-used self-issue machines), thus freeing up the team to deal with more staff and student enquiries. We handled over 55,000 face-to-face enquiries during the year.



Helpdesk team

Innovations such as self-service for holds, group study room-booking and Main Library card-operated entry gates allowed easier and more flexible access to resources. The reshelving operation, a key component to any busy library service, handled almost half a million books in 2011-12, with the majority of items re-shelved within a few hours of being returned by users.

Summer 2012 saw the second phase of the Main Library Redevelopment and once again the retrieval service proved popular, delivering 12,646 books to users over the 16 weeks. The work was conducted by a dedicated team donning hard hats and working in a dusty, ill-lit building site with the book stacks draped in tarpaulin!

Collections

This year's major theme for Collections was moving – and improving. Back in the Main Library after a summer in the Bute Annexe, the team prepared the Library's collections for the Redevelopment of summer 2012. Almost half of the open access stock was moved to the new Store area, which consists of the shelving on Level 1 formerly occupied by Special Collections. There were a few hiccups, such as collapsing shelves which necessitated the emptying and removal of a large quantity of rolling stack, but the books were eventually moved and successfully integrated into the Library's Store procedures.



The opportunity was taken to relocate the remaining open access monograph stock to Level 3, with the exception of Art History, Photography and the Iranian Studies Collection, which stayed on Level 4. There they were joined by the periodical stock, with a separate sequence of Government Publications. The complexity of these moves and the fact that the shelves were extremely crowded meant that some books and periodicals had to be moved more than once. A large quantity of periodical stock had to be temporarily crated (2,577 crates) and stored on Level 1. We are grateful for the patience of users during this exercise, and believe it has produced a much more coherent layout for the Main Library as a whole. A significant additional benefit is that many catalogue records have been either upgraded or added to our Library Catalogue (SAULCAT) for the first time.

In summary:

- c.10,800 lm of stock were reorganised
- c.7,000 shelves were re-pitched
- c.4,568 shelves were dismantled

The removal of shelving made space for the increased number of user desks introduced in the summer redevelopment. Stock moved to Store is available for recall, which has increased the workload of the Store Assistant, but the process itself seems to be working well. We are nevertheless always looking to improve this service and welcome comments.

UK Research Reserve

As mentioned in last year's Annual Report, work continues with UKRR, the collaborative distributed research collection managed by the HE sector and the British Library. While we are uncertain of the future of the initiative, whose subsidy is about to be withdrawn, we remain committed to this important national project.

Short Loan & ILL

The Short Loan and ILL services continue to be very heavily used. Requests for digitised readings increase month by month. Plans are in place to introduce a new, enhanced electronic ILL system in the course of the coming year, and to implement improvements to Short Loan.

Gifts & Deposits

We continue to be grateful for the generosity of our graduates and friends. A further 1,000 items for the Oresko Collection have been received this year, the cataloguing of which has advanced significantly. Other notable gifts include over 1,000 items from Roger Lewis, a grateful graduate of the School of English; a substantial collection of Church History books from James K Cameron, Professor Emeritus of Ecclesiastical History, to mark the 600th anniversary of the founding of the University; an anonymous donation of over 600 Art History titles, and a legacy from Mr Derek Severn of over 400 Folio Society publications including a number of their very valuable limited edition facsimiles. The Russell Cawthorn World War I Collection also continues to grow.

Electronic Resources

Many important scholarly e-resources were acquired during the academic year, which met both gaps in research materials identified by Schools, and complemented the Library's existing extensive collection of bibliographic and full-text databases. Schools were able to 'bid' for Research Enhancement funds allocated for the specific purpose of filling research 'gaps', and an encouraging number of requests for both digital and physical materials was received.

Purchases ranged across all subject areas and material types. E-resources were generally trialled first, to evaluate their relevance and potential usefulness to Schools, and every effort made to acquire permanent access licences, where possible, to ensure continued availability and best value for money.

Reference materials such as the EROS Encyclopedia of Reagents for Organic Synthesis and International Studies Online, the online version of the 12-volume International Studies Encyclopedia, proved popular, as did e-resources capable of supporting new teaching methods, as well as research, such as the Biomedical and Life Sciences Collection. Important e-journal archive collections such as the JSTOR Arts & Sciences Collections X & XI, and backfiles for Synlett and Synthesis were also acquired, meeting the twin strategic aims of guaranteed access and space rationalisation.

E-Books

Investment in e-books continued, fulfilling the increasing growth in interest from academic Schools and users, with the School of Medicine adopting some *Elsevier Medical e-Textbooks* as teaching texts. Several e-book packages were acquired, including *Brill's Classical Studies e-Book Collections*.

A trial of the *Elsevier eBooks* Evidence-Based Selection purchase model also took place, which allowed unlimited access to over 7,500 e-books on the *ScienceDirect* platform. After 12 months, purchase decisions were based on the evidence of use made during this period, and a significant number of the most heavily-used titles were acquired.

Another highly successful e-book initiative was our six month trial access to over 13,000 *Cambridge Books Online*. Interest in this trial was evidenced by the significant number of downloads - over 6.5K during January-February 2012 - making St Andrews one of the heaviest users.

Other Media

Growing interest in less 'traditional' scholarly research materials led to the purchase of several exciting new permanent-access additions to the Library's e-resources. These employ digital technologies such as streamed video, filmed interviews and online talks to enhance value, and exemplify the transition to newer, more innovative teaching methods.

Biomedical and Life Sciences Collection, produced by Henry Stewart Talks, is a growing collection of over 1,400 commissioned, seminar-style online talks by leading world experts. The talks can be used to provide research and continuing professional development briefings, as well as to update students on the fundamentals of a subject, plus the latest research and developments.

Opera in Video offers nearly 300 streamed videos of operatic performances, covering the most commonly studied operas in music history, opera literature, and performance classes.

We also purchased permanent access to the *Ethnographic Video Online* database, from Alexander Street Press, which provides over 800 streamed videos, and includes interviews, previously unreleased raw footage, field notes, study guides, and more.

Most of these new 'media-based' e-resources can be streamed on mobile devices as well as being available on- and off-campus, 24 hours a day.

E-Journals

The Library continues to benefit from *SHEDL* (Scottish Higher Education Digital Library) consortiumnegotiated deals with e-journal publishers. A 3-year *SHEDL* deal with *Springer* was signed, providing access to nearly 2,000 e-journals and over 40,000 e-books, on Springer's platform, *SpringerLink*.

During this period 1,822,727 full-text articles were downloaded from the Library's e-journals - a significant increase on the previous year.

The *Journal Usage Statistics Portal (JUSP)*, developed by the Joint Information Systems Committee (JISC), became available during the year. Usage data is a vital factor in assessing value and informing digital management, procurement and renewal decisions, so this was a welcome innovation.

The move to more innovative teaching methods was also reflected in some e-journals, as illustrated by JoVE (The Journal of Visualised Experiments). JoVE is the world's first online journal devoted to the video publication of biological research as a medium for learning, teaching and research. It explains experimental techniques and procedures through a novel combination of peer-reviewed video and text, using videos filmed in research laboratories at leading academic institutions, including Harvard, MIT, Stanford, Princeton and Yale.

Bibliographic Databases

A number of important full-text e-resources were acquired during this period. Of particular note were the purchases of:

- Brepolis Latin Complete (Archive of Celtic-Latin Literature; Aristoteles Latinus; Library of Christian Latin Texts A+B; Database of Latin Dictionaries and Monumenta Germaniae Historica)
- The Cecil Papers
- Film and Television Literature with Full Text
- MITCogNet
- Oxford Bibliographies Online: Classics and Philosophy
- Past Masters: Philosophy
- State Papers Online IV: The Stuarts: James to Anne, 1603-1714
- ThomsonONE
- Twentieth Century Drama

These were supplemented by a significant number of databases for Biology, Chemistry, Classics, Computing Science, Divinity, Economics, English, History, Italian, Management, Music, and others.

SEEKER, the Library's aggregated resource discovery system, was well-used by many as a starting point for research, and was enhanced by a number of database additions to its Knowledgebase, during the year.

Social media such as *Twitter*, *Facebook* and the e-Resources blog continued to be used for digital information updates, and to receive thousands of user views.

Cataloguing, Book Processing & Repository

Cataloguing

The team has had to work hard this year to deal with the influx of new material generated by Research Enhancement funding and the increased purchasing this has made possible. 14,650 records were added to SAULCAT for physical stock, and 35,161 for e-books, this increase in throughput making obvious demands on a small team. Managing the bibliographic information for electronic resources has been a particular consideration this session, as work in this area is becoming increasingly complex and takes up a significant proportion of the team's time.

We have again worked closely with the Collections team, providing bibliographic support for UKRR, Store work (facilitating recalls) and various stock moves. A number of summer projects tackled barcoding and item creation for periodicals.

Gift collections continue to be processed, including 4,770 gift items catalogued this year. 401 records were added for the <u>Oresko collection</u>, 545 for the <u>Cawthorn</u> collection, and 4,171 for the Iranian collection.

Following some detailed specification and mapping work, we integrated our institutional repository (Research@St Andrews:FullText) data into SEEKER. Regular monthly updating of the international Worldcat database with our holdings has continued, as has the submission of our data to major national union databases – the UK Research Libraries' COPAC and the UK serials database SUNCAT.

Other work has included the transfer of historical club publications to Special Collections for security and preservation, a rebinding project for History books, and providing support for the Rare Books retrospective cataloguing project, *Lighting the Past*.

We hosted two 3-week internships in June and July for two St Andrews students who worked on e-theses submissions, DSpace, repository and Open Access support. An intern from the Goethe University in Frankfurt was also with us from April until July.

Repository Team

The Institutional Repository has now passed another milestone, its 2,000th item having been deposited in July 2012. The blogpost Repository content doubles in a year recorded the event. The sharp increase in content was helped by one of our special projects to create an archive for Sustainable Development Commission reports, as well as deposits from the University's research information mangement system PURE, which included a recent batch of Physics papers and outputs from the Biomedical Sciences Research Complex. Content is also growing as a result of our ongoing commitment to the retrospective digitisation of theses under the British Library's EThOS scheme. Views and downloads of these electronic theses have increased significantly since last year.

On the technical front, it is now possible to capture true full-text downloads from the Repository via *Google Analytics* (September 2011).

Research Support

The team continued to work closely with the Research Policy Office, keeping up to date with the intensive timetable of PURE software development and, along with members of the Library's Academic Liaison team, providing joint training sessions for academic staff. We have been involved in planning for the forthcoming national Research Excellence Framework exercise.

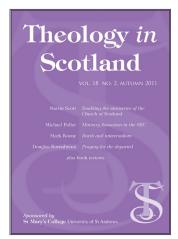
Open Access

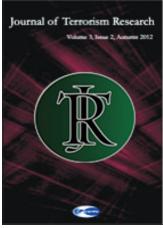
We continue to keep abreast of Open Access developments at national and government levels, and are beginning to move towards the Library being a focal point for coordinating Open Access for the institution.

Special Collections

The results of our <u>Open Access Survey</u> (October 2011) are available on our website, and it is hoped that our <u>new web pages on funders' Open Access policies</u> (produced in collaboration with colleagues at the University of Glasgow) will provide useful guidance. <u>Our Open Access blog</u> also continues to provide current awareness and advocacy, with approximately 400 views per month.







Open Journal Systems
 Our Journal Hosting Service went live in March, with new web pages containing support and advice. The three journals currently hosted are Journal of Terrorism Research, Ethnographic Encounters and Theology in Scotland. A pilot Art History Journal is in preparation. The service

seems to be being well received.

Following last year's successful relocation of the Department to the Library Annexe at the North Haugh, the current year has concentrated on the delivery of as good a service as possible from the limited facilities available in our temporary home, and in trying to push forward towards a permanent solution to the issue of Special Collections accommodation. Whilst far from ideal in terms either of facilities or location, our temporary reading room has been well used. There have been 1,698 research visits to the department, comprising 739 St Andrews staff, 345 St Andrews postgraduates, 229 St Andrews undergraduates, and 385 non-St Andrews University visitors. Together these researchers used a total of 7,251 items from the collections – each of which has had to be wrapped, crated and carried to the external reading room by our Reading Room staff, and some of which had also to be brought in from our several outstores. In addition we answered 223 external enquiries registered for Freedom of Information (Fol) purposes, and a large number of internal University enquiries, on the usual diversity of subjects. We engaged fully with teaching and participated in a range of professional and sectoral activities. A particular focus of activity has been involvement with planning for the formal celebration of the University's 600th anniversary in 2013.

Fundraising for a new home for Special Collections continues, in collaboration with the Development Office.

A list of some of our more significant acquisitions during the year is included under *Notable Acquisitions* below. Collecting has included specific activity in the areas of published photo-books, and the history of golf, both of which are increasing research fields. The latter, in collaboration with some key golfing institutions, will contribute to what we hope will develop into a world-class centre for the study of the history of golf.

The launch of the blog *Echoes from the Vault* was noted in last year's report. It has been very successful, and has seen over 73,000 hits to date (58,000 in 2012). A year-long series on 'Fantastic Bindings' has now been succeeded by a new series on 'Inspiring Illustrations', and both have proved very popular. The blog has been broadened in scope to cover all of our

Echoes from the Vault a blog from the Special Collections of the University of St Andrews



collection areas, rather than just concentrating on Rare Books, and as well as providing information to its readers it has proved to be a useful means of 'crowd-sourcing' information about items in our collection from a widespread professional community, through our occasional 'cataloguer's conundrum' series. We also now have an active Facebook page, with an increasing number of friends.

The Lawrence Levy Photographic project is well under way: three staff have been recruited to the project, and an initial survey has been conducted of the entire collection, to establish priorities for digitisation, which is proceeding rapidly. Preparation is ongoing for a major exhibition to be based on the collection in June 2013.

We have introduced a new collections management and cataloguing system, KeEmu, for our photographic collections, to replace our former system (iBase), and we look forward to launching its associated website, with new enhanced search and purchase features, in 2013.

We have been involved in several other projects throughout the year, including collaboration with the School of Computer Science in the Virtual Cathedral Project, which provides a 'fly-through' reconstruction of the great medieval cathedral of St Andrews, and the cataloguing of a very rare collection of Thai books. On June 13, the Principal, Professor Louise Richardson, launched Lighting the Past, a project to achieve the considerable task of completing the retrocataloguing of the Rare Book collections. The project will take an innovative two-phase approach, and we anticipate a ten-year time-frame. Initial work has begun with time-trial and methodological testing, and staff will be recruited early in 2013 to begin the task in earnest, which will be undertaken with a mixture of paid staff, volunteers and interns.

Advice has been offered to several external organisations regarding their archives, including Madras College, the Cambo estate, the Wilhelmina Barnes Graham Trust, and the family of Anstruther of Balcaskie.

Although we have no dedicated exhibition facilities at present, we have been involved in several exhibitions in collaboration with others. We loaned material for an exhibition in association with the publication of Professor Robert Crawford's book, The Beginning and the End of the World: St Andrews, Scandal and the Birth of Photography in the Gateway Galleries, September-December 2011. Material was also loaned to the Museums and Galleries Studies student exhibition Still Life: 100 years of the Bell Pettigrew Museum in the Gateway Galleries, March – May 2012, which we co-supervised. We again loaned material relating to St Andrews poets for a StAnza Poetry Festival event on February 3, 2012, and to a 'kinetic poetry' event in the Town Hall on March 16, 2012. We also mounted a temporary display in the King James Library for the launch of the Lighting the Past project on June 13, 2012.

The Department has benefited from having a number of interns working in the Photographic and Rare Book areas, and in particular a group of student interns undertaking work with us as part of their studies with the *Universal Short Title Catalogue* project within the School of History. An active group of both student and community volunteers, totalling nine individuals, has also been of considerable assistance to us in work on our archival collections.

We have seen two changes in staffing of the Department during the year. In April Elizabeth Henderson, Rare Book Librarian, left on maternity leave; and in August Lis Smith, Reading Room Administrator, retired. Elizabeth's post is filled in an acting capacity by Daryl Green, whose own post as Rare Book Cataloguer has been filled on a temporary basis by Christine Megowan.

Digital Humanities

In August, Alice Crawford was seconded to the post of Digital Humanities Research Librarian for three years, and is now working with IT Services staff in the Research Computing team to develop a platform for displaying digital copies of unique book and manuscript material from the Library's Special Collections Department. An initial project to digitise items from the papers of poet Douglas Dunn is well underway.

Communications

This year saw the appointment of the Library's first permanent Marketing Officer who provides support and advice to all teams. This new member of staff has not only developed existing marketing activities such as induction tours, but has also successfully introduced a number of new initiatives including the hugely popular toilet cubicle advertising boards!

Such interesting innovations illustrate the Library's commitment to helping students and staff use the increasingly popular Main Library building as a venue for promoting their own events and services. With significant footfall and extensive opening hours, the Main Library building has become one of the hottest advertising spots on campus.

Part of our marketing strategy has involved the deliberate reduction and consolidation of printed promotional materials such as leaflets with more effort being put into the development of digital marketing, promotional merchandising and events. We have also re-focused the content of such promotional materials, aiming to showcase our staff and Library spaces rather than simply describing services and collections.

Twitter has continued to grow in its popularity with a trebling of the Library's followers in the last year. Not only has this social media tool proven a useful way for Library staff to reach out to users but, conversely, our users have effectively utilised Twitter to feed back their ideas, comments and – inevitably –complaints, about our services and facilities.

Our *Facebook* presence has so far been less successful but a project is underway to reinvigorate and relaunch our *Facebook* page during 2012-13.

We continue to receive regular comments on our You Said/
We Did feedback cards, all of which receive a personal reply



from a member of senior Library staff. All comments that we receive through the *You Said/We Did* service are publicised along with the Library's response.

A number of successful campaigns were run last year including an online survey which asked users for their views on the zoning, noise, and eating and drinking restrictions in the Main Library. Run during the Candlemas Semester, the survey received 1,340 responses.

Events

Our series of King James Library Lectures, organised to mark the 400th anniversary of the King James Library in 2012, continued this year with two well-received talks:

- Professor Richard Gameson (University of Durham),
 The Image of the Medieval Library, October 18, 2011
- Professor Marina Warner (University of Essex), The Library in Fiction, March 19, 2012

Friends of St Andrews University Library

The Library's Friends Group continued its popular series of lectures:

- Elizabeth Henderson (Rare Books Librarian, University of St Andrews), The King James Bible, November 23, 2011
- Professor Kay Redfield Jamison (Johns Hopkins University), Robert Lowell: a Darkness Altogether Lived, March 21, 2012

Two editions of the Friends' newsletter were issued, and can be read on their webpage at www.st-andrews.ac.uk/library/friends/

Notable Acquisitions

Rare Books

Gifts

16 Victorian children's books by Juliana Horatia Ewing, donated by Julia Melvin

Benito Arias Montano's *Elucidationes in quatuor evangelia* (Antwerp: C. Plantin, 1575), donated by Kathleen Patrick

The Holy Bible (Cambridge: J. Field, 1668), donated by Gillem Sandys Lumsdaine

Acquisitions

Vincent Lunardi's *An account of five aerial voyages in Scotland* (London: J. Bell, 1786), formerly owned by Robert Louis Stevenson

First German edition of Olaudah Equiano's (famous slave, turned author and abolitionist) autobiography (1792); and the second edition of *Letters of the late Ignatius Sancho, an African* (1783)

First edition of R.L. Playfair's *An account of Aden* printed in the Aden prison, 1859

Corpus agrimensorum Romanorum (1554): an early illustrated work on Roman surveying

First edition of Virginia Woolf's *Monday or Tuesday* (1921)

The full publication history of Hamish Brown (including all editions and contributions)

Photographic books, including: a first edition of Robert Frank's Les américains (1958), selected works by Ed Ruscha (including a first edition of Twentysix gasoline stations), El Lissitzky's Russland (1930), Jaromir Funke's Fotografie vidi povrich (1935), a complete set of works produced by Lumiere Press (21 photographic books), Donald Mennie's Grandeur of the gorges (1926), Philip Phillips' The Forth bridge in its various stages of construction (1890), A.H. Millar's The castles and mansions of Renfrewshire and Buteshire (1889)

Golf books, including: Andrew Bennett's *The book* of *St Andrews Links* (1898), *Nisbet's Golf year book* 1913, *Who's who in golf 1909*, Genevieve Hecker's *Golf for women* (1904)

Children's books, including: 1st edition of Rudyard Kipling's Just so stories (1902), The palace of enchantment; or Entertaining and instructive fairy tales (1794)

Books owned by Sir D'Arcy Wentworth Thompson

Manuscripts

Golf Diaries by David Smythe

Papers of Emeritus Professor James Kerr Cameron

Papers of the late Professor Douglas Gifford

Engineering fair book, probably from Perth Academy, 1854

Artist's books by Jean Johnstone

Research notes on family history, and albums relating to the Association of Country Women of the World, donated by Hugh Playfair

StAnza 1998-2012

Lumiere Press ephemera

Minutes of Largoward Colliers Society, 1790-1796

Commonplace Book and Scrapbook, Irish, 1815-1840

Sketchbook of Italian Tour, 1873-1874

Travel journal to Scotland and Northern Germany, 1840-1845

William Welwood, Sea Lawes, 17thC.

Italian magistrates' letters, 15-17thC.

13th century French Cistercian Breviary

Manuscript of Alcuin, *Ars Grammatica*, 15th century, Italian

On deposit: Papers of John Burnside

Muniments

Personal papers of Principal Sir James and Lady Mabel Irvine, c.1899-c.1954, gift of Mrs Julia Melvin, April 2012

MA graduation diploma of James Carmichael, 1764

Usual regular muniment accessions from administrative units and alumni

Photographs

Archive of the exhibition *Simonides*, by Norman McBeath and Robert Crawford

Various 19th century photographs of India, Ceylon & Italy

Portfolio of Jamaican photographs by J. Valentine & Co.

Photographic books, as reported under Rare Books.

Conference Presentations

Aucock, Janet and Proven, Jackie.

- 'At the Centre: a Box Full of Encounters,'
 [Conference poster.] Open Repositories Conference,
 Edinburgh, July 9-13, 2012 http://research-repository.st-andrews.ac.uk/handle/10023/3258
- Poster, Open Repositories Conference, Edinburgh, July 9-13, 2012

Aucock, Janet and Sinclair, Colin.

 'Making the EBSCO Discovery System Work with Millennium', EIUG Exchange of Experience Day, Wellcome Trust, March 21, 2012

Boulay, Marc.

- Illustrated talk for Friends of the Library AGM, September 16, 2011
- 'Beyond the Birth of Photography,' Gateway Gallery talk, November 23, 2011
- Presentation to KE Emu user group meeting, Manchester, April 25-27, 2012

Cormie, Vicki; Proven, Jackie; McNae, Hilda; Aucock, Janet.

- '600 Years and Not Standing Still: How One Academic Liaison Team Responds to the Ever-Changing Needs of the Research Community,' LILAC Conference, Glasgow, April 11-13, 2012
- 'Use of LibGuides in Academic Libraries', Metadata & Web 2.0 Seminar, Chartered Institute of Library & Information Professionals Catalogue & Index Group, Edinburgh, March 2, 2012
- '<u>LibGuides at St Andrews</u>,' *University Health & Medical Librarians Group Conference*, York, June 18-19, 2012
- 'University of St Andrews' Current Technological Outlook,' Interaction & Visualisation Technologies in the Library – Open Session,' University of St Andrews Computer Human Interaction Research Group (SACHI), July 6, 2012

Crawford, Alice.

 'Dangerous Decade: Explorations of Self and Womanhood in Rose Macaulay's Dangerous Ages and Elizabeth Cambridge's Hostages to Fortune', The Writing of Rose Macaulay in her Historical and Cultural Context, Institute of English Studies, School of Advanced Study, University of London, September 23, 2011

Hart, Rachel.

- 'Irvine as Principal', JC Irvine Symposium, St Andrews, September 29, 2011
- 'Quincentenary Reviewed,' 600th Anniversary Academic Celebration Planning Group, March 7, 2012
- 'Historical walking tour of St Mary's College,' St Andrews Preservation Trust, March 28, 2012
- 'The Symbiosis of Volunteering: Building a Mutually Beneficial Relationship,'Volunteering Roadshow, ARA Scotland and Dundee Centre for Archive and Information Studies, May 18, 2012
- Panel respondent on 'Aligning Special Collections with the institutional Mission,' at Libraries Rebound: Embracing Mission, Maximising Impact, OCLC Research Library Partnership Meeting in Philadelphia, June 6, 2012

Henderson, Elizabeth.

 'The King James Bible,' Friends of the Library Autumn Lecture, November 23, 2011

Reid, Norman.

- 'Ever to Excel, a 600th Anniversary lecture,'
 University of St Andrews, September 22, 2011
- 'Ever to Excel, a St Andrews Day Lecture,' MUSA, December 1, 2011
- 'Bonfires in the Streets: Town and Gown in the Early University,' University of St. Andrews Archaeology Society Conference on 600 Years of Town and Gown: Archaeology and History of St. Andrews, February 18, 2012

Upton, Jeremy.

• 'SHEDL as a Shared Service,' *Cp25 Shared Services Event*, London, January 25, 2012

Professional Activity

Janet Aucock

- Committee member, Cataloguing & Indexing Group in Scotland
- Representative, Scottish Digital Library Consortium Repository Group
- Member, PURE UK User Group
- Member, UKCORR (UK Council of Research Repositories)

Colin Bovaird

 Treasurer, Scottish Academic Libraries Cooperative Training Group

Vicki Cormie

- Chair of Scottish Confederation of University & Research Libraries Health Group
- Member of the Committee of the University Health and Medical Librarians Group

Pam Cranston

Member, Archives & Records Association

Alice Crawford

- Mentor for Chartership applicants, Chartered Institute of Library & Information Professionals
- Member, Chartered Institute of Library & Information Professionals
- Member, UKeiG (UK e-Information Group)
- Member, Friends of the Library Committee

Marjory Farmer

- Member, PURE UK User Group
- Member, Chartered Institute of Library & Information Professionals

Helen Faulds

 Member, Chartered Institute of Library & Information Professionals

Daryl Green

- Member, The Bibliographic Society (London)
- Member, Early Book Society
- Member, Chartered Institute of Library & Information Professionals
- Member, Rare Books in Scotland Group
- Member, Scottish Universities Special Collections & Archives Group

Rachel Hart

- Mentor, participant in teaching review & tutor of module for Centre for Archive & Information Studies, University of Dundee
- Honorary Treasurer, Scottish Council on Archives
- Member, Archives & Records Association
- Member, Scottish Universities Special Collections & Archives Group
- Editor, Friends of the Library Newsletter

Graeme Hawes

 Treasurer, CILIP Career Development Group (Scottish Division)

Elizabeth Henderson

• Member, Friends of the Library Committee

Barbara Kettel

 Member, Chartered Institute of Library & Information Professionals

John MacColl

- Board Member, Scottish Digital Library
- Consortium
- Board Member, Scottish Confederation of University & Research Libraries
- Member of Research Libraries UK Working Group on Redefining the Research Library Model
- Member of Joint Information Systems Committee Digital Content Advisory Group
- Member of Joint Information Systems Committee e-Journal Archiving Implementation Group
- Member, Chartered Institute of Library & Information Professionals

Jackie Proven

- Representative, Scottish Digital Library Consortium Repository Group
- Member, UKCORR (UK Council of Research Repositories)
- Member, PURE UK User Group
- Member, Chartered Institute of Library & Information Professionals

Norman Reid

- Board Member, The Institute for Photography in Scotland
- Board Member, The Hill Adamson, Edinburgh (Scottish National Photographic Centre)
- Member, Bureau for International Council on Archives Section for Universities and Research Institutions
- External Examiner, Centre for Archive and Information Studies, University of Dundee
- Member, Archives & Records Association
- Member, Scottish Universities Special Collections & Archives Group
- Board Member, Museums, Galleries and Collections Institute, University of St Andrews
- Member, St Andrews Institute for Medieval Studies Steering Group
- Member, Friends of the Library Committee

Maia Sheridan

- Member, British Records Association
- Member, Archives & Records Association

Jeremy Upton

- Chair, Scottish Confederation of University & Research Libraries Procurement Steering Group, SCOPNet
- Member, Joint Information Systems Committee Collections E-Info Resources Working Group
- Member, Scottish Higher Education Digital Library Steering Committee

Jean Young

- Library representative on JIBS (JISC-Assisted Bibliographic Services Group)
- Library representative on LOCKSS E-Journal Archiving Initiative
- Library representative on the Scottish Digital Library Consortium
- Library representative on BUFVC (British Universities Film and Video Council)
- Member, BUFVC Shared Services Feasibility Study Advisory Group
- Member, UKeiG (UK e-Information Group)

Publications by Library Staff

Aucock, Janet and Clements, Anna. 'Case Study: Research@StAndrews,' in *SWORD: Facilitating Deposit Scenarios, D-Lib Magazine*, Jan/Feb 2012, v.18 no. 1/2

Aucock, Janet. 'Why not Send a Cataloguer?' *Catalogue & Index*, 2012, v.167, pp.28-32. http://research-repository.st-andrews.ac.uk/handle/10023/2954

Crawford, Alice. *New Directions for Academic Liaison Librarians*, (Oxford: Chandos, 2012)

Hart, Rachel. 'All the 12s' and 'Deans Court – A History,' in *Alumnus Chronicle* 2012

MacColl, J.A. (2012), 'Transforming a Mediaeval University', in Law, D. (ed.), Libraries in a Digital Age: Fundamentals and Latest Thinking, The Marketing & Management Collection, Henry Stewart Talks Ltd, London (online at http://hstalks.com/?t=MM1523228-MacColl)

Finance

Income		Expenditure				
University Block grant	4,561,526.00	Library operations	536,955.00			
Collections Enhancement Fund	700,000.00	Books	625,634.00			
Library Income (fines, sales, etc.)	253,226.00	Journals, Databases, & E-Resources	2,107,054.00			
Less Closing Income	- 43,026.00	Salaries	2,176,799.00			
		Uncommitted	24,075.00			
		Outstanding Commitments	1,209.00			
Total Income	5,471,726.00	Total Expenditure	5,471,726.00			

Key Performance Indicators

Library visits

Main Library: 762,459

St Mary's College Library: 76,213

JF Allen Library: 69,588

User Education

Total person hours spent teaching (Academic Liaison Team): 4,640.9.

Gifts

- In 2011-12 we processed 2,160 gift items. We took 1,051 of these into stock.
- Since September 2012, we have so far processed 431 gift items. Of these we took 286 items into stock, and work continues on remaining gifts.



ILL

We supplied 1,453, requested 4,916 and received 3,333 items for our users.

Short Loan

Books were provided for 201 permanent modules, plus 128 modules for Semester 1 and 147 modules for semester 2.

Virtual Learning Environment

We scanned and deposited 2,087 items into MMS (Module Management System).

E-Resource Usage Statistics

August 2011 – July 2012

Box of Broadcasts National (online streamed broadcasts service)

- 5,617 = Users registered
- 230,970 = Programmes watched
- 8,323 = Programmes requested for recording

E-Journals

1,822,727 full-text downloads (1,212,420 from August 2010-July 2011)

JSTOR (database of e-journals)

509,662 = Full-text article downloads (430,223 from August 2010-July 2011)

Project Muse (database of e-journals)

• 11,003 = Full-text article downloads (5,002 from August 2010-July 2011)

Royal Society of Chemistry e-journals

• 22,817 = Full-text article downloads (19,903 from August 2010-July 2011)

ScienceDirect (database of e-journals)

282,640 = Full-text article downloads (257,838 from August 2010-July 2011)

SEEKER Discovery service (cross-database searching):

- 176,651 = Sessions
- 101,361 = Full-text accesses/downloads
- 116,470 = OpenURL links into full-text used

Catalogue

Our online catalogue, SAULCAT, now holds 831,991 bibliographic records representing 887,594 individual items. In 2011-2012 we created 14,650 new records (does not include e-resources).

E-books

35,161 e-books were loaded into SAULCAT in 2011-12. Total e-books now catalogued in SAULCAT:155,982.

E-journals

Current number of bibliographic records in SAULCAT: 35,351.

Research Repository (Research@StAndrews:FullText)

In July we reached our 2,000th deposit, doubling our content in one year. The total now stands at 2,367. Over the past six years, deposit levels have been as shown here:

Year Repository deposits

2007 106

2008 200

2009 176

2010 297

2011 455

2012 1133

A breakdown by type is shown here:

Item type Number

Thesis 1317
Journal article 551
Report 351
Conference paper 77
Book chapter 27
Book 22
Working paper 18
Other 11



The repository received 263,306 page views from 81,207 visits, with visitors coming from 191 countries. This represented an increase of 160% on the previous year. Between August 2011 and July 2012 there were 33,491 full-text downloads.

Special Collections Teaching Activities 2009/2010 - 2011/2012

Teaching using Special Collections: figures represent staff contact hours – thus one class for one hour using 2 members of staff will be counted as 2 hours.

Type of class	2009/2010			2010/2011			2011/2012		
	PG	UG	Total	PG	UG	Total	PG	UG	Total
Classes taught by Special Collections staff	91.5	20	111.5	42	5	47	74	8	82
Classes taught by other staff using Special Collections material	29	16	45	9	20	29	5		5
Training (internal, admin etc.)	n/a	n/a	7	n/a	n/a	3	n/a	n/a	15
External talks, conferences, tours, school classes, community groups etc.	n/a	n/a	55	n/a	n/a	50	n/a	n/a	45
Total for year			218.5			129			147



www.st-andrews.ac.uk/library



Designed and printed by Print & Design, University of St Andrews, February 2013.

Front cover photos: Copyright University of St Andrews (The Main Library entrance, Level 2 soft seating area).



The University of St Andrews is a charity registered in Scotland: No SC013532